

Trials and Tribulations over Portal

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Disclaimers

- The views and opinions expressed in this presentation are those of the presenter and do not necessarily reflect the position of Dunwoody College.
- According to the presenter's spouse, the presenter is the "King of Non-sequiturs". Audience members are advised to stop the presenter if he loses them.

Agenda

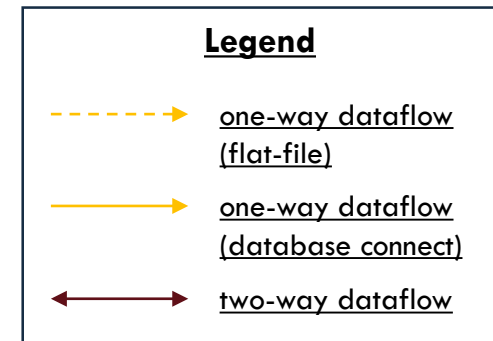
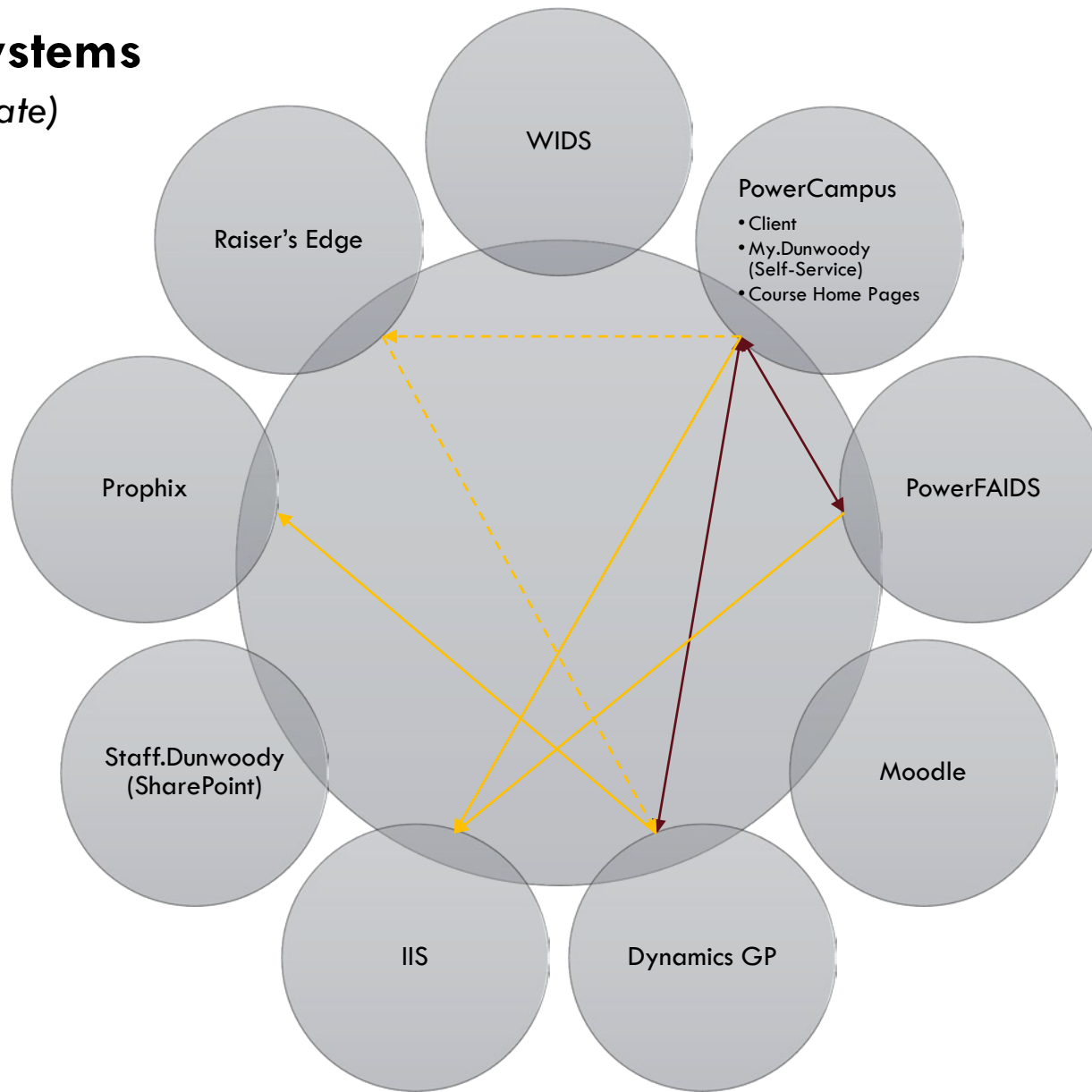
- Summary of Dunwoody's attempts to implement a portal
- Discussion of topics

Pre-Portal

November 2014

Dunwoody IT Systems

(partial current state)



Systems Summary

Pros

- Affordable
- Allows choice of “Best in Class”
- No rules regarding usage

Cons

- Too complex
- Customers unsure which to use
- No rules regarding usage
- Legacy support
- Multiple login accounts
- Resources strained
- Duplicate and conflicting information

Health Check Recommendations

- “Refit” and upgrade PowerCampus
- Implement regular training for customers
- Implement regular upgrade schedule
- Implement Ellucian Portal, Analytics, and Mobile

Why Portal?

- Provide customers with a single starting point
- Combine several sources of information into one
- Single Sign-on via ADFS
- Sunset legacy SharePoint

Elucian Portal Project

September 2016

Project Details

- Kickoff: September 2016
- Team: Ellucian consultants with members from...
 - Admissions
 - Marketing
 - Registrar
 - Student Accounts
 - Human Resources
 - Student Life
 - Career Services
 - Academic Administration
 - IT

Progress

Completed

- Backoffice
 - Servers
 - ADFS
- Branded site
- Constituent Sites
 - Student
 - Faculty
 - Staff

Uncompleted

- Process for continually curating content
- Copying/creating content for Portal
- Launch (soft and hard)

December 2016: All Stop



Current State

Fall 2017

What Stopped the Project

1. Continued confusion (especially at the cabinet level) over what a portal is.
2. Concerns about the work needed to maintain the content.
3. Confusion over which SharePoint site (2007, O365, and Portal) to use.

Question: What is a Portal?

1. A starting website to access critical systems
2. A repository of information

Decision: separate the functions

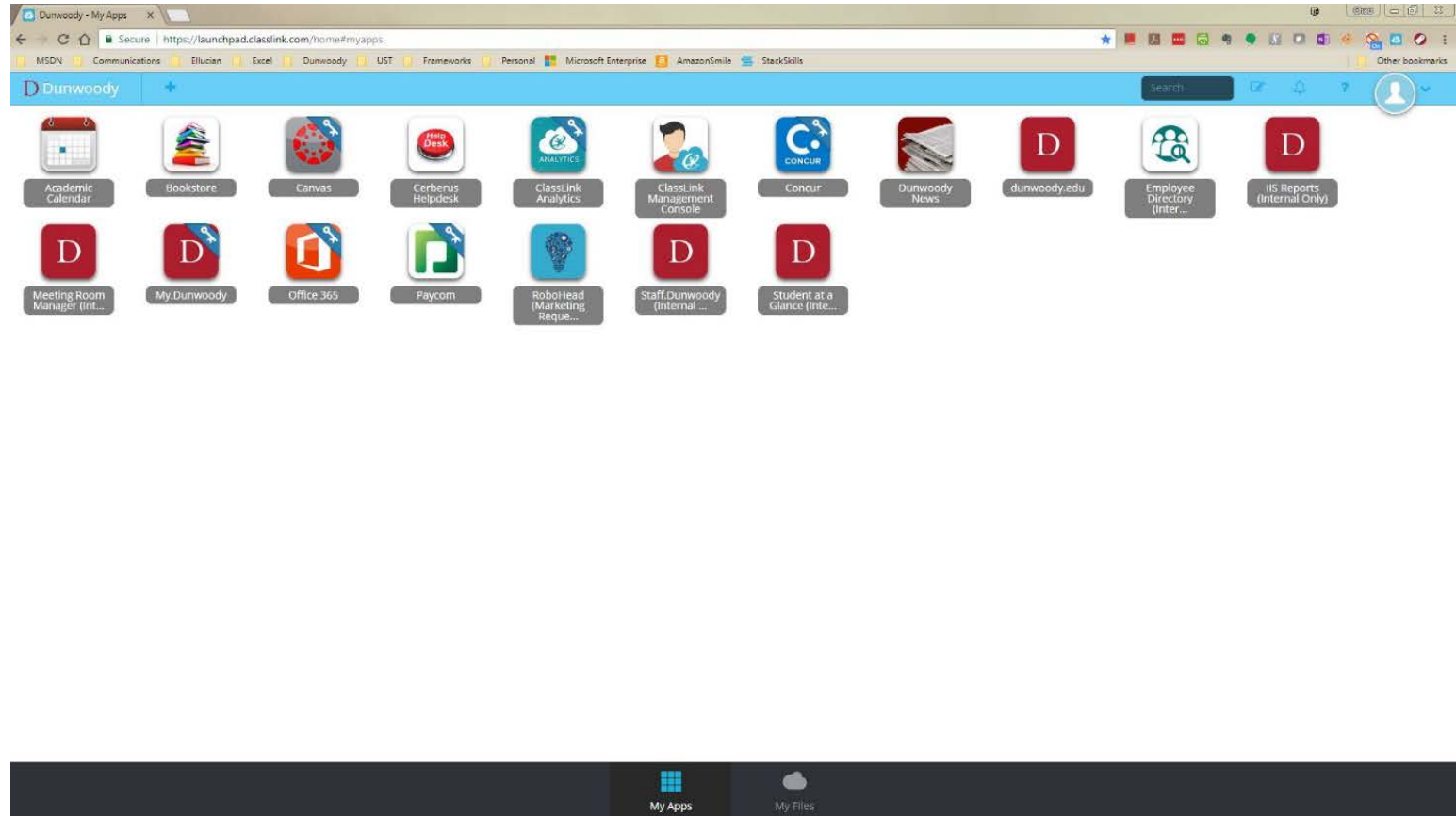
- Find a solution to provide access
- Use Office 365 for SharePoint

Enter ClassLink

- Primarily used in K-12, but growing into HiEd

Selling Points

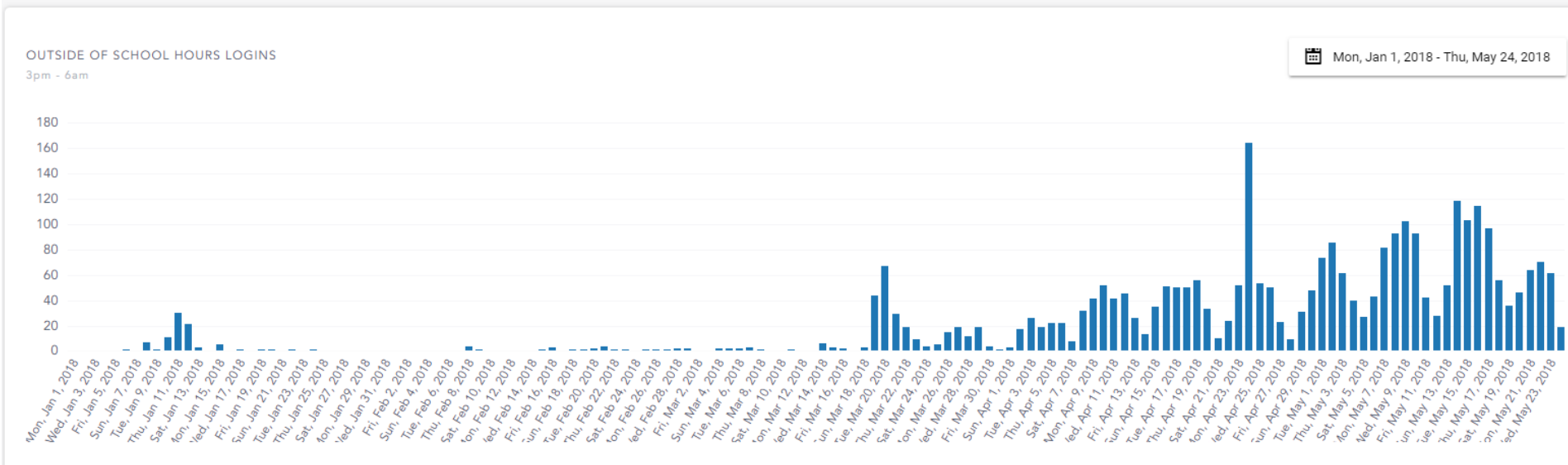
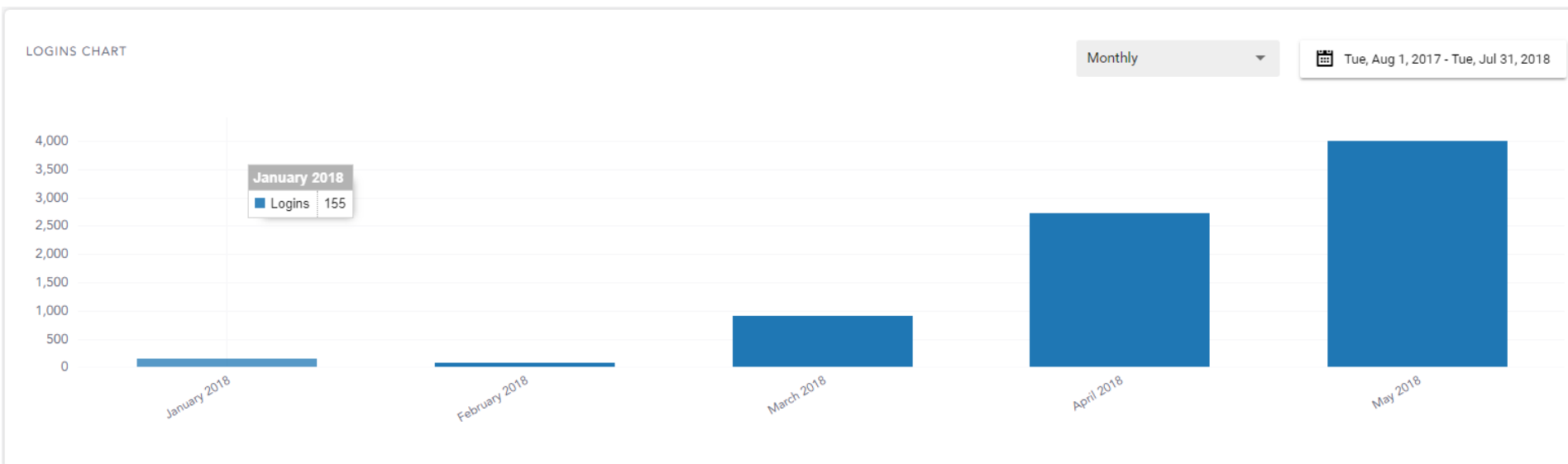
- Cloud based
- Very simple to setup and use
- SSO without investing in SSO technology
- Connects to multiple on-prem and cloud services
- Great usage analytics
- Users can add icons
- Inexpensive (Less than \$5000 for all users)



Timeline

Date	Activity
December 2017	<ul style="list-style-type: none">• First introduction and demos (including Cabinet)• Contract signed
January 2018	<ul style="list-style-type: none">• Initial configuration with colors
February 2018	<ul style="list-style-type: none">• Survey to name to stakeholders
March 2018	<ul style="list-style-type: none">• Public hard launch

Results



Discussion

Some Possible Discussion Topics

- What is your definition of “portal”?
- What are the problems you experience with multiple systems?
- What are your experiences with portals?
- What are your experiences with building a knowledge repository?

Thank you.

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